

SPARK SECURITIES PVT. LIMITED

CIN No. : U6712WB1994PTC064172

CORPORATE MEMBERS :

NATIONAL STOCK EXCHANGE OF INDIA LTD.
BSE LTD.

Regd. Office :

10/4B, Lala Lajpat Rai Sarani

3rd Floor, Kolkata-700 020

Phone/Fax : 22908100/8104/8105

E-mail : spark@sparksecurities.com

DATA FOR October 2024.

Sr. No	Received from	Carried forward from previous month.	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution on time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0



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Trends of monthly disposal of complaints:

Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1.	May-2023	0	0	0	0
2	June-2023	0	0	0	0
3	July-2023	0	0	0	0
4	Aug-2023	0	0	0	0
5	Sept-2023	0	0	0	0
6	Oct-2023	0	0	0	0
7	Nov-2023	0	0	0	0
8	Dec-2023	0	0	0	0
9	Jan-2024	0	0	0	0
10	Feb-2024	0	0	0	0
11	Mar-2024	0	0	0	0
12	April-2024	0	0	0	0
13	May-2024	0	0	0	0
14	June-2024	0	0	0	0
15	July-2024	0	0	0	0
16	Aug-2024	0	0	0	0
17	Sep-2024	0	0	0	0
18	Oct-2024	0	0	0	0
GRAND TOTAL		0	0	0	0

***Should include complaints of previous months resolved in the current month, if any.**

****Should include total complaints pending as on the last day of the month, if any.**

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^Average resolution time is the sum total of time taken to resolve each compliant in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints.

Sr.No.	Year	<u>Carried forward from previous year.</u>	<u>Received during the year</u>	<u>Resolved during the year</u>	<u>Pending at the end of the year.</u>
1	2020-21	0	0	0	0
2	2021-22	0	0	0	0
3	2022-23	0	0	0	0
4	2023-24	0	0	0	0
5	2024-2025	0	0	0	0
Grand Total		0	0	0	0

